Windows 10 software upgrade now available

Take advantage of this special software update program

As of January 14, 2020, Microsoft will no longer support the Windows™ 7 operating system (OS). With a Windows™ 10 software upgrade for your Applied Biosystems™ real-time PCR instruments, you get continued support from Microsoft, 64-bit computing capabilities, and the peace of mind that comes with working in a more secure environment.

The upgrade of your system's computer includes installation of Windows 10 software by a field service representative (see upgrade options for details).

This upgrade features:
• A Windows 10 software reimaging USB flash drive

• Model-specific software

• Installation of the Windows 10 OS

• Restoration of the optical calibration data

Compatible instruments
Applied Biosystems™ QuantStudio™ real-time PCR platforms
• QuantStudio™ 3 and 5 design and analysis desktop software v1.4.3 or later

• QuantStudio™ 6 and 7 Real-Time PCR Systems software v1.3 or later

• QuantStudio™ 12K Flex Real-Time PCR System software v1.2.4 or later

Applied Biosystems™ real-time PCR instruments
• 7500 Fast Real-Time PCR System v1.5.1

• 7500 Fast Real-Time PCR System v2.3

• StepOnePlus™ Real-Time PCR System v2.3

• 7300 Plus Real-Time PCR System v2.4

• OpenArray™ AccuFill™ System v1.2

Compatible software
• Applied Biosystems™ ExpressionSuite™ Software v1.1 or later

• Applied Biosystems™ Genotyper™ Software v1.4 or later

• Applied Biosystems™ SDS Automation Controller Software v2 or later

• Applied Biosystems™ High Resolution Melt App (upcoming release)

• Applied Biosystems™ Protein Thermal Shift™ Software (upcoming release)

• Sample tracker software

• All qPCR apps on Connect: Design and Analysis, Relative Quantification, Standard Curve, Genotyping, High Resolution Melt Analysis, and Presence/Absence Analysis apps

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S C I E N T I F I C

Upgrade options for customers with a service contract*

Upgrade options	Basic self-install upgrade kit	Premium service install package
Customers with Windows 10 OS–compatible PC	Available at no charge	Available at no cost during regular planned maintenance (PM); fee applied if separate customer visit is required
Customers without Windows 10 OS–compatible PC		Additional fees apply
Customers who purchased a new instrument with Windows 7 OS that is still under warranty	Available at no charge**	Available at no cost during regular PM; fee applied if separate customer visit is required

Upgrade options for customers with a service contract

Upgrade options	Basic self-install upgrade kit	Premium service install package
Customers with Windows 10 OS–compatible PC	Available	Available
Customers without Windows 10 OS–compatible PC		Available with PC purchase
Customers who purchased a new instrument with Windows 7 OS that is still under warranty	Available at no charge**	Available for purchase

* Any comprehensive service contract purchased with onsite PM.

** Only if customer already has a PC compatible with Windows 10 software.

Ordering information

Product	Cat. No.
Premium installation package	
Customers with current service package	NA
Customers without current service package	4489244
Self-installation package	
Laptop	A41320
Desktop/tower	A41319
Computer†	
Dell Latitude E5580 Laptop	A39493
Dell OptiPlex XE3 Tower	A40496

† Requires premium and self-install packages to be included on all quotes.

Find out more at **thermofisher.com/win10qpcr**

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